



Quality System Pre-Audit and Support for Major Tire Company Audit

Overview

A Chinese client was undergoing plant approvals for supply of product to a major global tire producer. The client required support to ensure a successful audit and implementation of a robust quality system allowing for future improvements.

Objectives

- Audit current system.
- Recommend corrective actions:
 - Prior to tire producer audit.
 - Longer term corrective actions.
- Support client during audit by tire company.

Recommendations

The client process was audited relative to the quality system requirements and specific tire producer requirements with the following recommendations:

- Short term (critical) improvements were suggested.
- Medium/Long term improvements were suggested.

Participation in tire company audit allowed an objective view on further corrective actions required by the tire company ensuring final agreement and approval.

Outcome

- The client implemented critical improvements prior to the tire producer audit.
- The client plant passed the tire producer audit with minor corrective actions:
 - A corrective action plan was given to the tire producer to remedy the minor actions.
 - The client was able to continue the product approval process with bulk supply.
- MRT is assisting client with longer term system improvements.